

Hello,

Thank you for writing to Yahoo! Mail.

Spammers use their own methods of sending unsolicited email through their own computers, programs, Internet sites, forgery, etc. The following steps may help you understand what preventative measures can be taken to avoid being discovered and added to junk email lists.

* Never respond to unsolicited email/spam. To the individuals who send spam, one "hit" among thousands of mailings is enough to justify the practice.

* Never respond to the spam email's instructions to reply with the word "remove". This is just a ploy to get you to react to the email, and alerts the sender that a human is at your email address, which greatly increases its value. If you reply, your address may be placed on more lists, resulting in more spam. Please know that [Yahoo!](#) offers several tools to help you keep spam out of your Inbox:

1. "Spam" and "Not Spam" buttons -- The most effective way to prevent spam from entering your Inbox is by using the "Spam" button in your Inbox or the "Not Spam" button in your Bulk Mail folder. If a spam